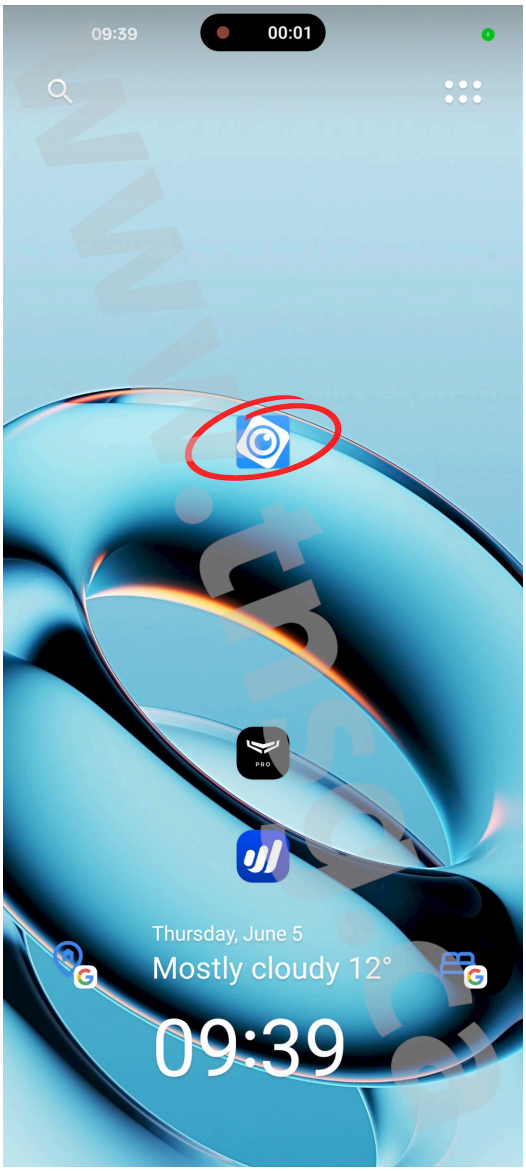
How to Set Up the Dahua DMSS App (2026)

Step-by-step guide with screenshots — covers app install, login, adding an NVR/ device, and viewing live & recorded footage.

Part 1 — Install, Accept Terms & Sign In

Step 1: Open the DMSS app

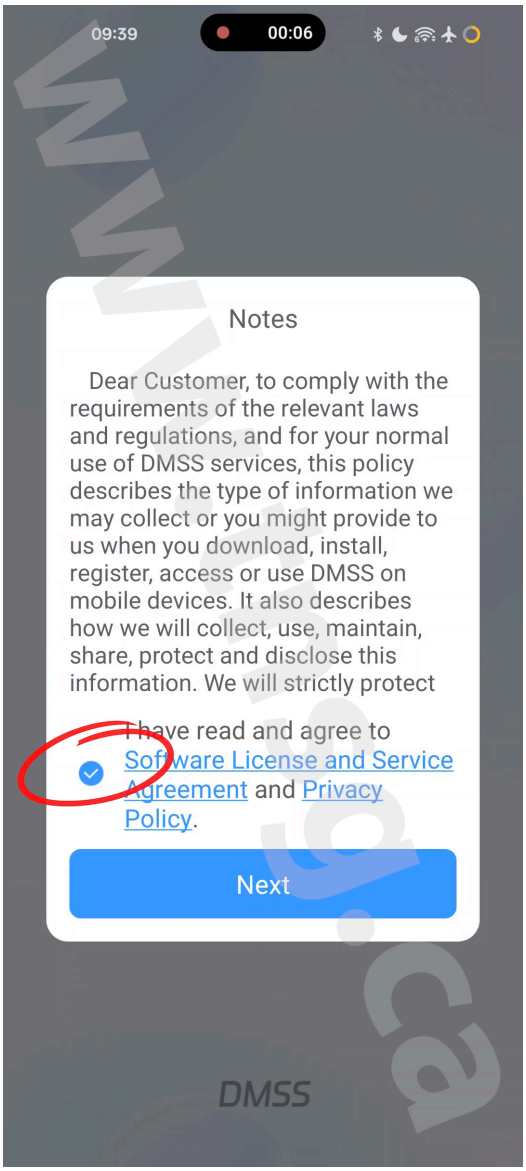
From your phone's home screen, tap the DMSS app icon (the blue icon with an eye/lens graphic).



Tap the DMSS app icon on your home screen

Step 2: Accept the software license & privacy policy

On first launch, DMSS shows its Notes / privacy disclosure. Check the box to confirm "I have read and agree to Software License and Service Agreement and Privacy Policy," then tap Next.

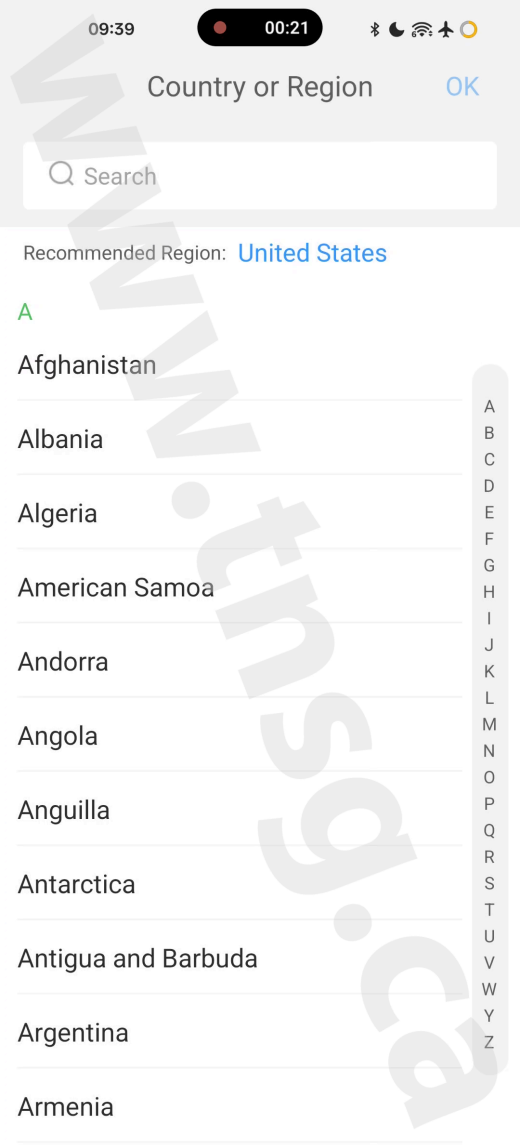


Check the agreement box, then tap Next.

Note: The app may also show a short feature carousel (e.g. "Brand New Homepage 2.0") — you can swipe through or skip this.

Step 3: Select your country or region

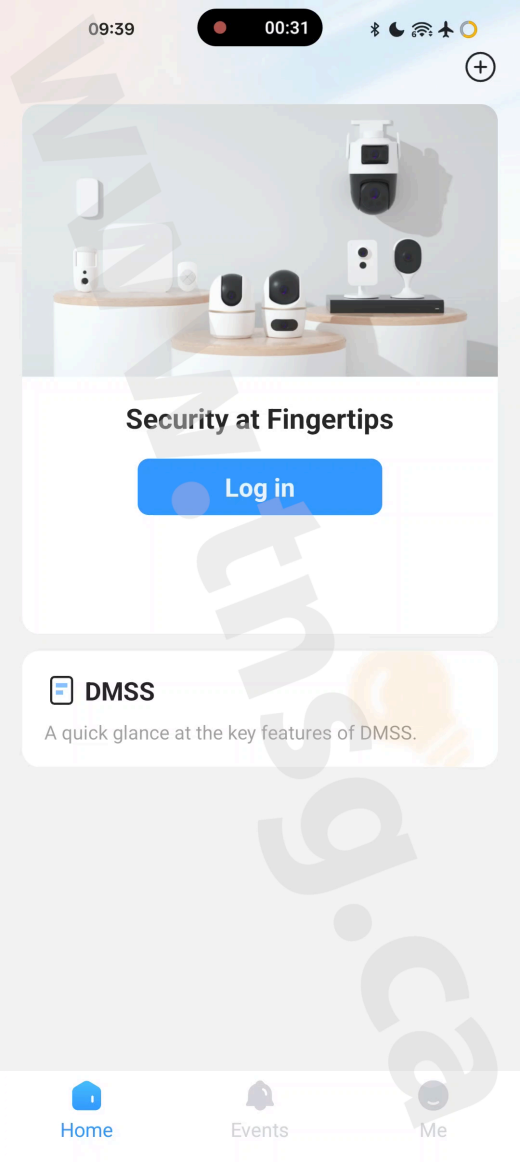
Choose your Country or Region from the list, then tap OK.



Pick your country/region from the alphabetical list.

Step 4: Go to the login screen

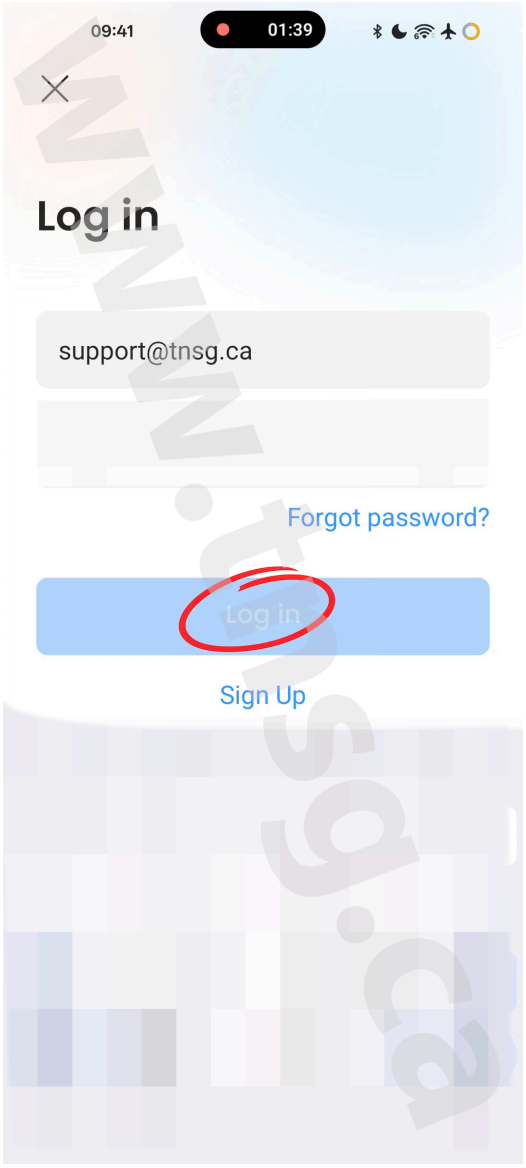
From the welcome screen ("Security at Fingertips"), tap Log in.



Tap the Log in button.

Step 5: Enter your account credentials

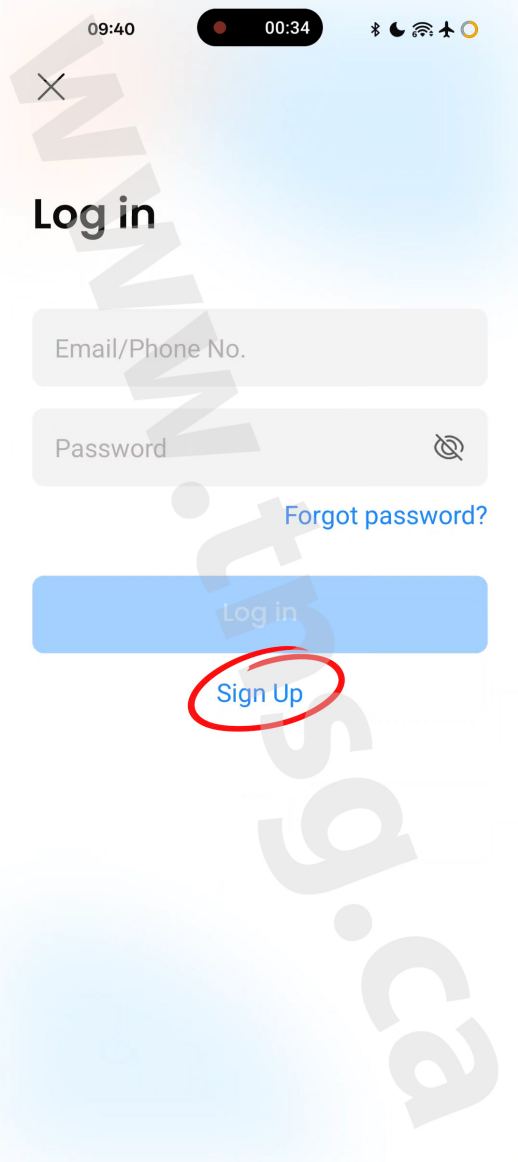
Enter the email address associated with your DMSS/security account and your password, then tap Log in.



Enter your email and password, then tap Log in.

Step 6: New user? Use Sign Up instead

If you don't already have a DMSS account, tap Sign Up (just below the Log in button) instead of logging in. This starts the registration flow, where DMSS will ask for an email address, a verification code sent to that email, and a new password to create your account.

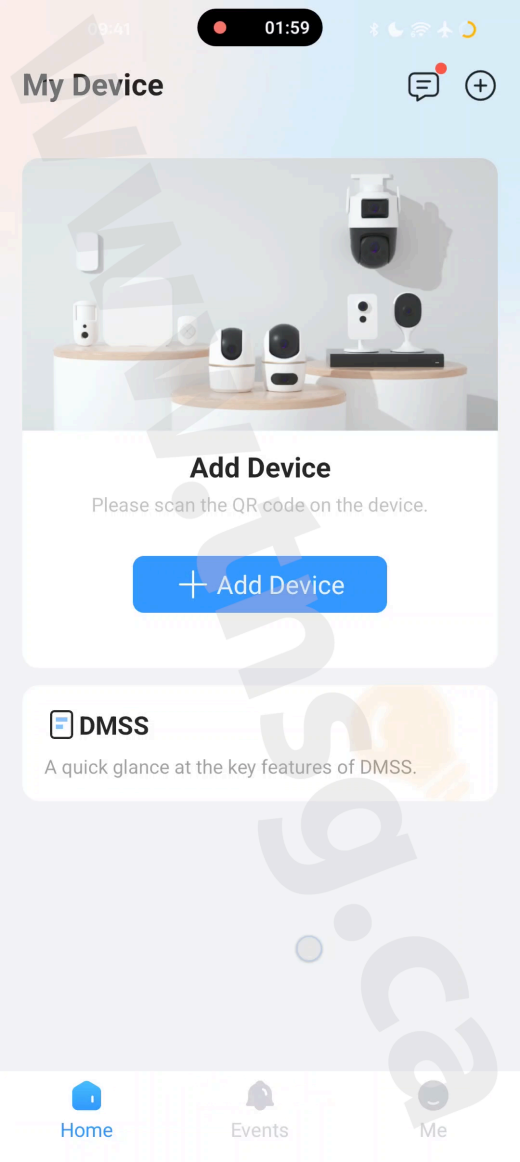


No account yet? Tap Sign Up below the Log in button to register.

Part 2 — Adding Your NVR / Camera System

Step 7: Start adding a device

On the My Device home screen, tap Add Device (or the + icon in the top-right corner).



Tap Add Device.

Step 8: Scan the device's QR code

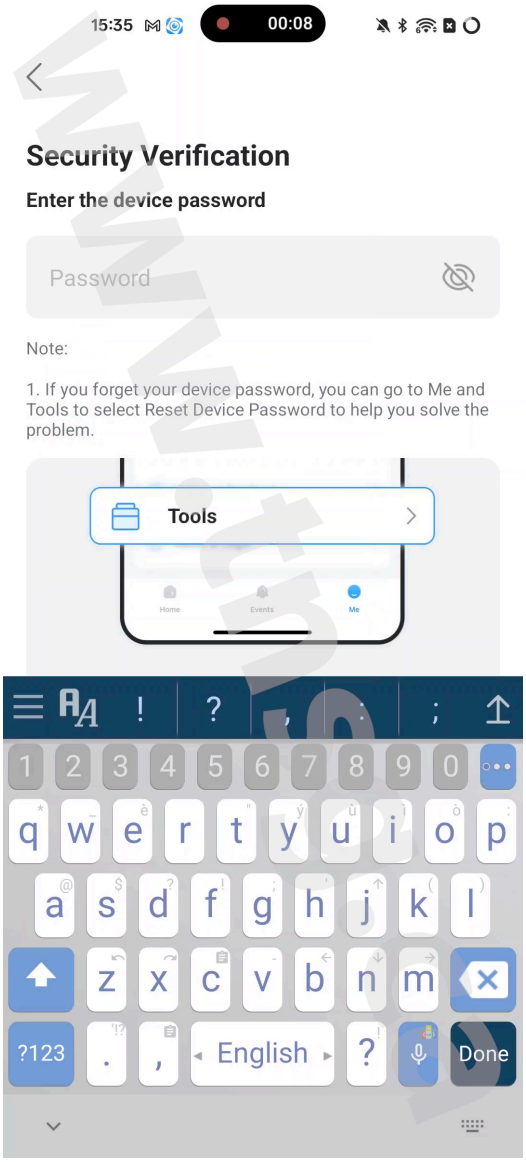
Point your phone's camera at the QR code It will scan and read the device's serial number (S/N) automatically. If scanning fails, tap Manually Enter SN and type the serial number printed on the label.



Frame the device's QR code label in the box to auto-scan it.

Step 9: Enter the device password

On the Security Verification screen, enter the device password (this is the password you set on the NVR itself, not your DMSS account password).

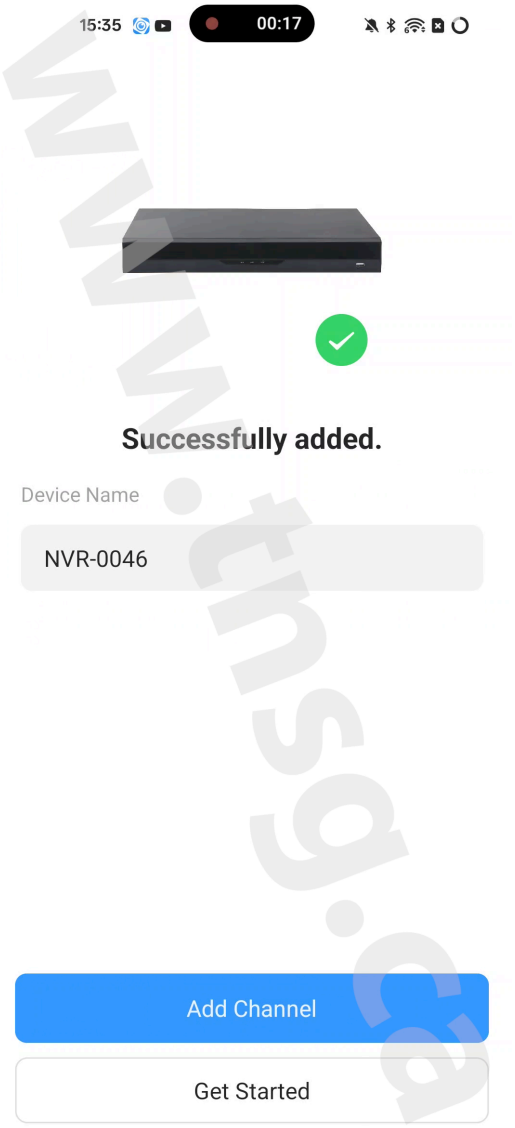


Type the device's own password to verify ownership.

Note: If you forget the device password, the app points you to Me → Tools → Reset Device Password.

Step 10: Confirm the device was added

You'll see a green checkmark and "Successfully added." The app assigns a default device name (e.g. NVR-0046) — you can rename it here or later. Tap Get Started to finish.

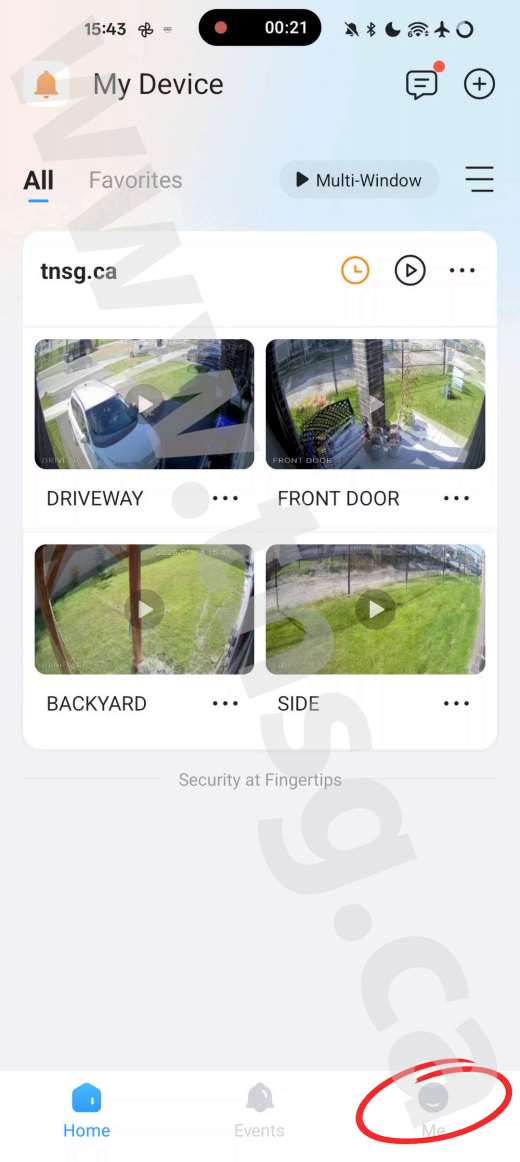


Device added successfully — tap Get Started.

Part 3 — Home Screen, Settings & Live View

Step 11: View your cameras on the home screen

Your NVR now appears on the My Device home screen, grouped by device name (e.g. "tnsg.ca"), with a thumbnail tile for each connected camera channel (e.g. Driveway, Front Door, Backyard, Side).

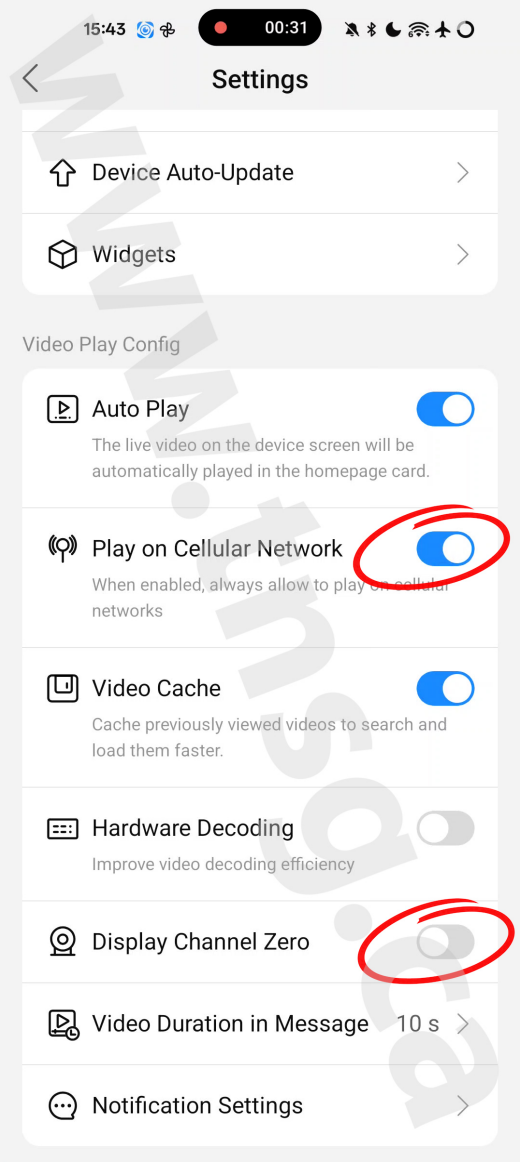


Each camera channel appears as its own thumbnail under your NVR.

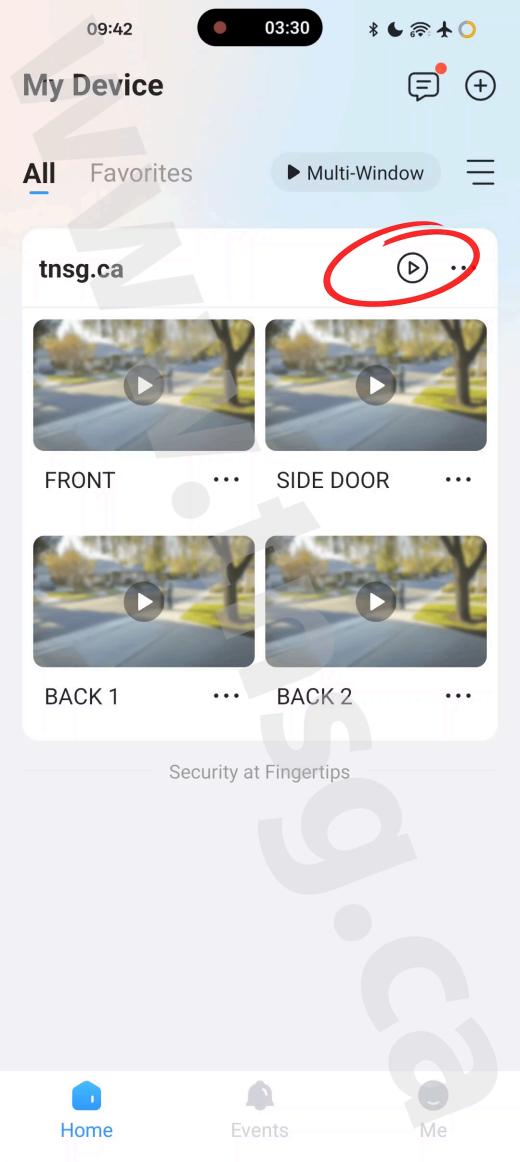
Step 12: Switch off Display Channel Zero/Switch on Play on cellular network

Still in Settings, find Display Channel Zero in the Video Play Config list and turn it OFF. "Channel zero" is the NVR's combined multi-camera preview stream — switching this toggle off stops the app from also loading that extra low-res overview stream, which reduces unnecessary bandwidth/battery use when you only care about the individual camera channels.

Go to Me → Settings to review Video Play Config options, including Auto Play, Play on Cellular Network (enable this if you want live view to load over mobile data, not just Wi-Fi), Video Cache, Hardware Decoding, and Display Channel Zero.



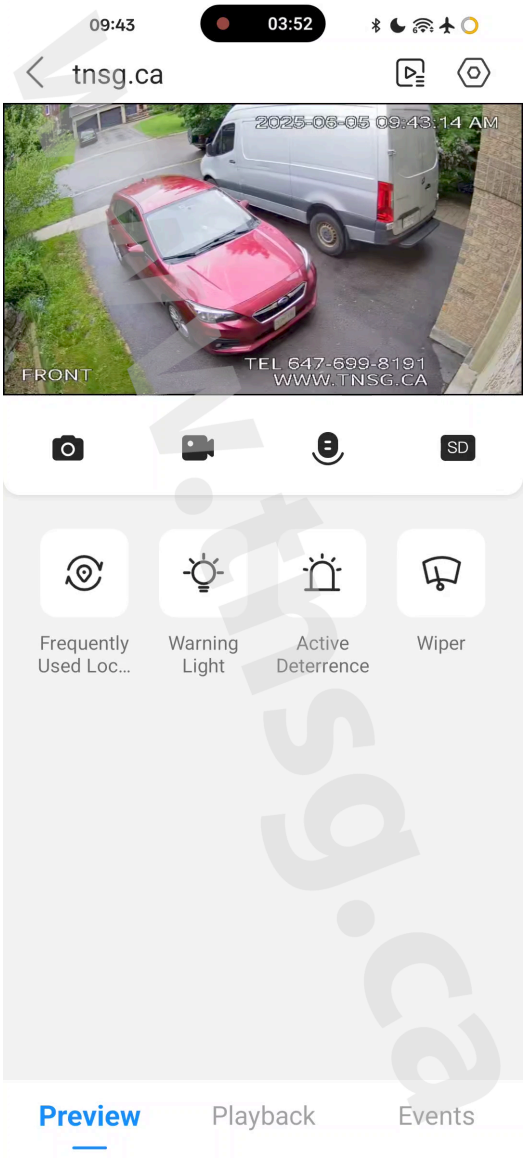
Toggle Play on Cellular Network on if you want playback without Wi-Fi.



Tap the round Play icon to view all channels together.

Step 14: Open a single camera's live view

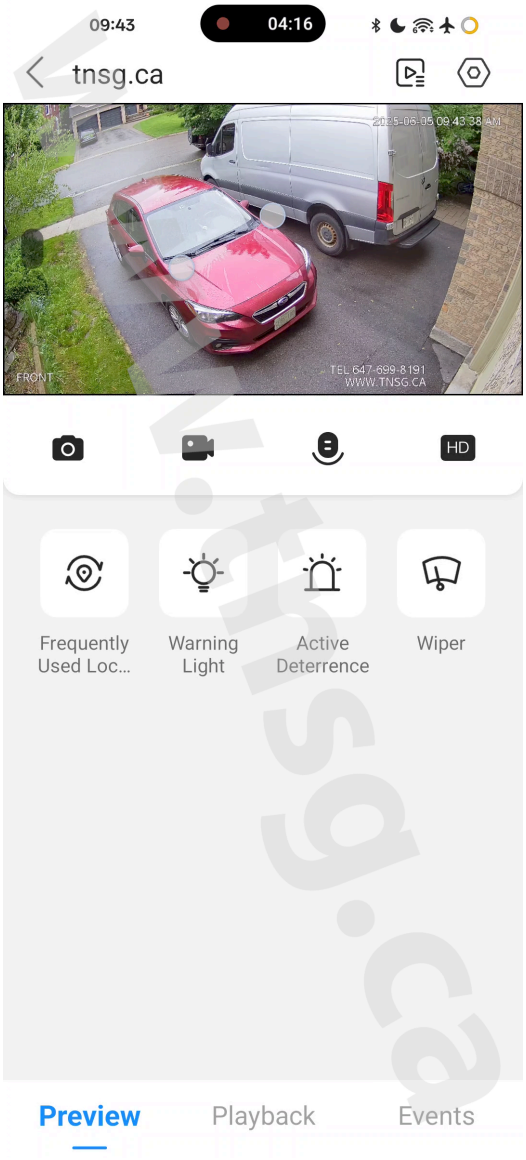
Tap any individual camera thumbnail to open its full-screen live view. From here you can take a snapshot (camera icon), start a manual recording (video icon), and access extra controls like Warning Light, Active Deterrence (siren), and Wiper if your camera supports them.



Live view controls: snapshot, record, talk, plus Warning Light / Active Deterrence / Wiper.

Step 15: Switch between HD and SD stream quality

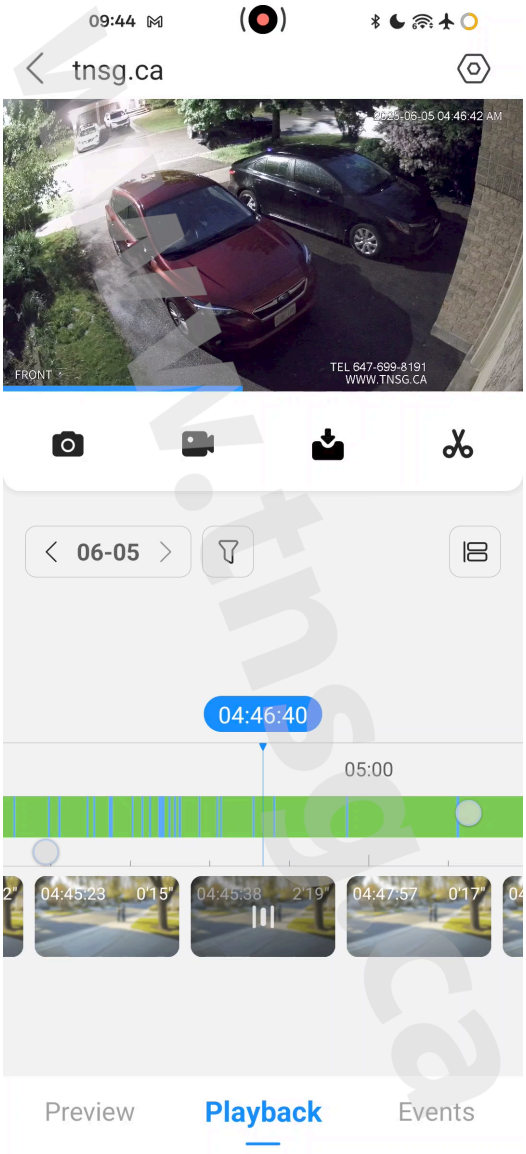
Tap the quality badge (shows SD or HD) in the live-view toolbar to toggle between a lower-bandwidth Standard Definition stream and a sharper High Definition stream.



Tap the SD/HD badge to switch stream quality.

Step 16: Review recorded footage (Playback)

From a camera's view, switch to the Playback tab at the bottom. Use the date selector to pick a day, then use the timeline (green = recorded footage, blue ticks = motion/event markers) and thumbnail strip to scrub to a specific moment. Use the download and scissors icons to save or trim a clip.



Scrub the timeline or tap a thumbnail to jump to a recorded clip.

Support

If you run into issues during setup, contact the installer/support team shown at the end of the video:



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